

WEATHERSFIELD SERVICE GROUP VI

MINUTES OF THE CONFERENCE CALL MEETING OF THE BOARD OF DIRECTORS, MAY 29, 2020

1. Pursuant to the restrictions against groups meeting in person during the health crisis, the Board of Directors again convened via conference call on May 29, 2020 at 2:10 pm. Participating in the call were Directors Jo Bolig, Bill Kearney, Bill Moore, Bill Simpson, and Hope Weber. Also present were Treasurer Hoyt Taylor, Secretary Timothy Gura, and MHP Community Manager Peggy Akers.
2. President Bolig's request for the Board to consider the "Minutes " from the April 24, 2020 meeting met unanimous approval.
3. In her Manager's Report, Peggy Akers specified completed work orders that would be part of the reports of the various Directors.
4. Treasurer Hoyt Taylor reported that, after some transition glitches in the last two months, the balances reported on 4/30/2020 were correct.
5. Secretary Timothy Gura reported that the "Summer" issue of WSG Reminders would be distributed in early July to include August and September.
6. Director Weber reported that the Landscape Committee would be considering the general topic of lawn and garden decorations and report their advice to the Board. In addition, they would examine pest treatment outside the home and in common areas; one segment of that discussion would reference the eleagnus fungus which appears in some closes.
More troubling, she reported and documented several extremely unpleasant encounters with a resident. The ensuing discussion occasioned the Board to repeat, in its strongest terms, that any resident (owner or renter) with a request for HOA services, or a criticism about services rendered, must direct their comments to appropriate office at Mill House Properties. For work orders, residents should contact Michelle Johnson; for finance issues, residents should contact Tara Lacara, and for complaints or other issues, contact Peggy Akers. Contact information for all Mill House Properties staff is listed in the Fearrington Village Directory and Handbook. The Board's discussion resulted in the following resolution, in three parts:
 - a) Director Bolig was authorized to speak directly to the resident who displayed inappropriate behavior and specify that any concerns this resident has must be directed only to Peggy Akers, MHP Community Manager. No mail, telephone calls, emails, messages, or other forms of communication are to be directed by this resident to any member of the Board.
 - b) The Board directed Peggy Akers to draft a letter to the resident, copied to the WSG attorney, including the particulars of the Board President's phone call, and reiterating the Board's position that the resident must contact Peggy

Akers at Mill House Properties with any request for service or comment, and, specifically, that the resident not address such communications to any member of the Board.

- c) In future instances where the Board determines that any resident has displayed inappropriate behavior toward a Board member, similar procedures may be followed.

This restatement of policy is to be widely publicized throughout the community, posted on the WSG website, and reprinted on the WSG Reminders.

The seconded resolution passed unanimously.

7. Director Kearney reported one approved property modification request. He described the extensive procedures undertaken by Southern Outdoor Restoration to execute the power washing of homes between June 15-25, weather permitting. Finally, he suspended discussions about power generators until he could complete further dialogue directly with the relevant stakeholders.

8. Director Moore reported that Utilities will soon proceed with three outside drainage projects already identified, and that sewer cleaning would resume in July.

9. Director Simpson reported no activity in the Insurance committee, but alerted the Board of his intention to resign his Directorship as soon as a replacement can be determined.

10. President Bolig proposed Shirley McLaughlin and Barbara Harris to serve on the Nominating Committee. They were unanimously approved.

11. In her President's Report, President Bolig reported that the Weathersfield website formerly housed with Berkeley has now been dismantled.

She asked the Board to consider the revisions to the "Rental Acknowledgment" drafted by the attorney, and they were unanimously approved.

In response to a resident's request for a required learning session for all residents, the Board pointed to increased distribution of information as one way to achieve the goal of an enlightened community.

She encouraged the Board to consider carefully the parameters of a new budget and be prepared to offer Treasurer Taylor specific needs by the end of the summer. She also expressed uncertainty about the form of the AGM in November.

12. The next scheduled meeting of the Board would occur on **Friday, September 18, 2-4, in the Gathering Place**, pending health conditions. A motion to adjourn was moved, seconded, and passed unanimously at 4:20 pm

Respectfully submitted,

Timothy Gura, Secretary
(6/3/2020)